

Svenska Aerogel Self-declaration

Question 1: Which parts of the organization, organizational units or groups of people are covered by the self-declaration and why have any delimitations been made?

The self-declaration will cover the whole organization, including all the company's departments and internal team members.

Question 2: What are the organization's fields of activity (processes), size, number of employees and geographic location?

Svenska Aerogel's head office is located in Gävle and includes a production facility and a lab.

Our fields of activity are production, research & development, sales, and finance.

Number of employees: 17

External employees: 2

Sales are conducted by our own sales team in Gävle, Gothenburg, and Germany. We also have value-creating distributors. Svenska Aerogel is represented in Europe, Asia and North America and works long-term with partners to find applications where Quartzene adds value.

Question 3: What other certifications or tools/guidelines within sustainable development does the organization use?

Svenska Aerogel is certified according to ISO 9001.

We have also been granted special permits by Gästrike Vatten and Gävle Municipality regarding water consumption, emissions, noise, and flammable goods.

Question 4: Describe the value chain, including the supply chain (geographic spread and number of levels, customer groups and subcontractors).

Svenska Aerogel's value chain: Sales - R&D - Raw materials - Production - Distribution - End product. We continuously develop the material to meet our customers' needs and wishes.

Our main markets are in Europe and the U.S. within our selected segments Transport, Process Industry, Building & Construction and Pulp & Paper.

Our subcontractors are primarily subcontractors of the property owner/partners.

Question 5: Describe how the organization secures its work with the seven principles according to SS-EN ISO 26000:2021. For example, for which routines and work steps are the principles important? Comment on all the principles and state which ones have been identified as important. The principles are responsibility, transparency, ethical conduct, respect for the interests of stakeholders, respect for the rule of law's principles, respect for international standards of conduct and respect for human rights.

Responsibility: Svenska Aerogel works actively to meet current environmental standards and regulations in our production and lab. To ensure that we meet the requirements, our sustainability activities are followed up and measured at the company's sustainability and energy council every third month. Svenska Aerogel also conducts safety rounds every second month to offer safe and healthy working conditions and prevent work-related injuries or illnesses.

Every employee at Svenska Aerogel is required to report risk observations, with the aim to eliminate hazards. Together with the people in their respective departments, all employees have goals regarding risk reporting to reach on an annual basis. These are followed up internally at the joint monthly meetings.

The chemical handling of Svenska Aerogel is approved and lives up to requirements. The chemical handling is being reported and followed up within the framework of our ISO 9001 certification. We have also implemented a quality policy in the company which is available at aerogel.se.

Svenska Aerogel's headquarters, including the company's production and lab, are located in Gävle. We are keen to promote regional development and to contribute to creating new jobs. We pay tax that goes back to Sweden and the region.

As a listed company, we take responsibility for meeting requirements for transparency and comply with the Market Abuse Regulation (MAR) rules.

Transparency: Being listed on the stock market, we are obliged to be transparent towards investors and customers. We report and publish information according to MAR, and we publish quarterly and annual reports according to requirements. Annually, we report consumption figures and emissions to Gävle Municipality and Gästrike Vatten to certify that we stay within the framework of what is permitted.

Internally, the management team reports information and activities at the monthly meetings, where all the company's employees are present. At the management review (ISO 9001) twice a year, the work within risk management, the environmental goals and our other goals is followed up. Starting in 2023, we will include information about our sustainability work in the quarterly and annual reports as well as on our website.

Ethical conduct: The company's staff, work environment and equality policy include, among other things, a code of ethical conduct and how we protect each other and the environment. The company works actively to ensure gender equality in the board, management team as well as in other parts of the organization.

Respect for the interests of stakeholders: We show respect for our stakeholders' interests by keeping our communication with owners and customers as open and transparent as possible. We invite our shareholders to participate in the annual general meeting, where they have the opportunity to highlight questions and opinions. All owners are welcome to email us questions or write to us on social media. The owners have invested in the company, and they are important for our future development. We maintain contact with our owners through continuous reports, press releases, investor meetings, posts on social media and more.

In the fall of 2022, we carried out an extensive employee survey, which we then broke down into various activities in order to keep up our continuous work with employee well-being. This work is long-term and will be followed up, both at management team meetings and during Q1 2023 to see if improvement has taken place and to concretize goals and activities. All employees have individual conversations with their immediate supervisors once or twice a year to capture individual needs and opportunities for improvement.

We keep a close dialogue and transparent communication with the company's board, which is active in the company's strategy and budget work. The board is also available when needed, for example at customer and investor meetings.

We are in continuous contact with our distributors and our customers. Every two years we conduct customer satisfaction surveys to ensure that customers are satisfied and investigate how we can deepen or improve our collaborations.

Respect for the rule of law's principles: In accordance with the law, Svenska Aerogel has an auditor who attends the annual general meeting and who is made visible on our website. To the greatest extent possible, we try to ensure that the company hires competent staff that has the capacity to drive the company forward.

Svenska Aerogel are members of the industry and employer organization Innovation and Chemical Industries in Sweden (IKEM).

Respect for international standards of conduct: There is very good knowledge and experience within the company in how to deal with different cultures. We keep this in mind during negotiations and collaborations with international customers and distributors.

Respect for human rights: We follow the Universal Declaration of Human Rights.

Question 6: Which stakeholders for social, economic and environmental sustainability have the organization identified?

During the fall of 2022, we carried out a stakeholder and materiality analysis together with VATI of Sweden. These stakeholders were the ones identified:

Employees, customers, owners, founders, suppliers, Gävle Municipality, Gästrikre Vatten, the Swedish Public Employment Service, Gefle Dagblad/Arbetarbladet, our landlord, universities, competitors, RISE, distributors, contracting partners, consultants, the board of directors, talents, students, Region Gävleborg, Almi, Swedbank, The County Administrative Board, Vinnova, freight forwarders, IKEM, our nature/environment.

Question 7: How does the organization identify and assess which stakeholders are prioritized and which are relevant?

(See SS-EN ISO 26000: 2021, 5.3.2.)

Together in a workshop, all employees have identified our most important and most relevant stakeholders. The workshop was based on the stakeholder analysis that was carried out together with VATI of Sweden.

Question 8: Which stakeholders are prioritized?

Svenska Aerogel has identified the following stakeholders as the most significant ones:

Customers, owners, suppliers, distributors, contracting partners, the board of directors, employees, Almi, universities, Swedbank, the landlord, Region Gävleborg, our nature/environment, Gävle Municipality

Question 9: What consideration is given to the stakeholder groups that may have difficulty making themselves heard and may therefore need to be covered by special consideration?

On a regular basis, we inform shareholders, customers, distributors about what is happening in the company. We welcome feedback in our customer satisfaction index and in direct contact with customers and distributors. It is also possible to present views and suggestions for improvement on our website and on our social media.

In order to be open for dialogues about the employees' working situation and well-being, we welcome trade union visits. As a further step, we carried out an employee survey and follow-up workshop with Healthy Place to Work Sweden in the fall of 2022 to make the employees' voices heard and implement possible improvements. We also involve the employees in various sustainability workshops within the framework of ISO 26000.

Question 10: Describe the organization's analysis of what social responsibility means to it in terms of relevance, significance and influence.

(See SS-EN ISO 26000: 2021, 7.3, 7.7 and 7.8.)

Svenska Aerogel wants to offer its owners, customers and employees information that is as transparent and relevant as possible and according to law. We answer the stakeholders' questions in employee meetings, investor meetings, annual meetings, quarterly reports and press releases to stay as relevant as possible in what we do and what we communicate.

We also take social responsibility by following updates regarding Swedish general laws and regulations. This way, we ensure that we follow current rules and adapt to them in the event of any updates. We pay our invoices on time.

We deliver our products on time, and they must be of high quality.

We strive to offer a sustainable and safe workplace and minimize the risks of releasing dangerous residues into the environment.

Question 11: Describe which sub-areas (see Appendix B), based on the main areas of business management, human rights, working conditions, environment, good business practices, consumer issues, community involvement and development, are considered important for the organization and have therefore been prioritized and why.

(See SS-EN ISO 26000: 2021, sections 6 and 7.3.)

Based on the stakeholder analysis and materiality analysis that were conducted together with VATI of Sweden, some subareas have been identified. The following areas have the greatest negative impact on our value chain, and we see the greatest effect from applying measures in these.

Working conditions: 6.4.6

Environment: 6.5.3-6

Good business practices: 6.6.6

Community involvement: 6.8.3 & 6.8.9

Question 12: In what way have risks, opportunities and consequences for the organization been weighed in order to set priorities for relevant areas of responsibility and goals, in order to ensure a long-term sustainable commitment?

(Se SS-EN ISO 26000:2021, 7.3.)

Svenska Aerogel conducts a SWOT analysis once a year in connection with the management review. We have also done a SWOT analysis together with VATI of Sweden, where we have broken down our selected global goals into subgoals and considered possible risks, strengths, and opportunities. One person per SWOT activity has been appointed to be responsible. The SWOT activities are followed up regularly at specific meetings, such as the sustainability and energy council, the management review, monthly management team meetings and meetings regarding systematic work with the work environment (SAM). At these meetings, there is an opportunity to highlight if any goal or activity is not going according to plan and get support in dealing with it.

As of the fall of 2022, Svenska Aerogel's sustainability work is included in our three-year strategy work, which is presented to and approved by the board. We have chosen some of the UN's Sustainable Development Goals (SDGs) to focus on: 9, 12 and 13.

Question 13: Describe the organization's position in relation to the global goals for sustainable development in strategic governing documents, for example visions, business / business ideas, strategies, goals and values, in order to maximize the organization's contribution to sustainable development and the global goals for sustainable development.

For a long time, sustainability has been part of the company's vision: to be the most valuable business partner with pioneering material solutions for a sustainable world.

One of our three company values is sustainability. We take health, safety and environmental impact into account in our every step.

The management, employees and board of Svenska Aerogel agree that sustainability work is a must for all companies. Therefore, we carried out extensive work together with VATI of Sweden in the fall of 2022 to be able to review how we work with sustainability, which goals and activities we should prioritize and how we communicate all this correctly. We have also conducted workshops to engage employees in the long-term work that everyone will take part in.

These components mean that we constantly work from a sustainability perspective. We strive to identify weaknesses and constantly develop and improve our sustainability work at all levels. We have also conducted an employee survey where sustainability work was highlighted. After the survey, the results were discussed in a workshop with Healthy Place to Work Sweden. The employees will be divided into different groups that are responsible for specific activities based on the survey results. This enables the employees to feel involved and to take responsibility in the work.

Question 14: What / which policies for social, economic and environmental sustainability does the organization work according to?

Svenska Aerogel's governance documents for social, financial and environmental sustainability can be found in the following policies: staff and equality policy, quality policy, IT policy, personal data management and information policy. These are all available to the entire organization.

A Code of Conduct and a travel policy will be implemented during Q1 2023, so that we have guidelines for choosing suppliers, raw materials, collaboration partners, distributors, customers and more. We also comply with Swedish general laws and regulations regarding working conditions and environmental and work environment policies.

Question 15: How has the management distributed the sustainability responsibility within the management group?

In consultation with the board and the employees, and with the help of a third party (VATI of Sweden) that has expertise in sustainability work, Svenska Aerogel's management team has set the long-term goals for the organization.

The management team has divided the sustainability responsibility between the different company departments: production and technology development, research and development, sales, finance and administration as well as marketing and communications.

Activities for each of the long-term goals were decided on in a workshop with all employees. Each employee is now part of at least one activity group, which is dedicated to driving the sustainability work forward.

The division of responsibilities between the groups will be communicated on the company's intranet, at our monthly meetings and to Svenska Aerogel's board.

The work is reported and followed up at the management team's monthly MMR meetings, at the company's monthly meetings and at the management review.

The overall sustainability work will also be communicated externally in the company's quarterly and annual reports, on our website and in selected social media channels, starting in 2023.

The overall division of responsibilities for Svenska Aerogel can be found under routine 3.3.1 in ISO 9001. All goals and activities are gathered under the sustainability and energy council forum.

Question 16: Which roles / persons within the organization have a special responsibility for sustainability work and how has this been communicated?

The division of responsibilities is per department. The marketing and communications manager is the convenor and project manager. Other responsible departments are

production, lab, finance, sales and marketing and communications. The division of responsibilities has been communicated internally to employees and the board. The staff in each department also becomes involved in various issues and in the work of achieving the set goals.

Question 17: How is the sustainability perspective made visible in the organization's strategy?

Together with VATI of Sweden, Svenska Aerogel has chosen to focus on three of the SDGs: 9, 12 and 13.

These goals have been presented in the company's three-year strategy and approved by the board in September 2022. The three goals have been broken down into smaller subgoals and activities that will be planned and specified in working groups during 2023. The activities are followed up quarterly at the company's sustainability and energy council and at the company's management team meetings. Svenska Aerogel's strategy work is followed up and revised once a year together with the board. Sustainability work is also part of our vision and core values and permeates all the decisions made within the organization.

Question 18: How and when is the stakeholders' expectations and views obtained?

(See SS-EN ISO 26000: 2021, 5.3 and 7.5.4.)

Svenska Aerogel conducts employee surveys and individual conversations once a year to gain insight into opportunities for improvement as well as opinions from the employees. Questions about the sustainability work are also addressed there.

The board is active at the quarterly board meetings and approves the company's strategic work and overall goals once a year.

Our customers, distributors and partners fill out a customer satisfaction survey every two years. This way, we make sure that they can make demands regarding our sustainability work and our various certifications. We also hold digital distributor meetings once a year, where our distributors are given the opportunity to ask questions and express their opinions.

A CEO evaluation takes place once a year and is made by the board.

Svenska Aerogel's shareholders have the opportunity to participate in the annual general meeting and our digital investor meetings, which are held approximately twice a year. At these meetings, shareholders can voice their questions and comments. We also have an info email where they are welcome to send in their thoughts.

Svenska Aerogel is in close contact with Gävle municipality and other authorities relevant to us, for example Gästrike Vatten. We follow their regulations and continuously report our sustainability work, such as the levels of emissions and our water consumption.

Question 19: How are risks and opportunities that have been identified in the sustainability work handled?

Swedish Aerogel works proactively with risk observations. All employees report risk observations in the company's system for ISO 9001. The company aims for each employee to submit at least six risk observations per year. This is to raise awareness of what could be a serious danger/risk to employees' health and the environment. The risks are followed up in the ISO 9001 system and reported at the company's monthly meetings and management team meetings. The person responsible for each risk follows up and handles their reported risks and make sure that they are closed.

Risk observations that are related to the sustainability work and our selected SDGs are reported and followed up at the company's energy and environment council, at the safety council and during the management review.

Question 20: Describe how the organization minimizes risks with a focus on the supply chain, for example in countries with a high risk of corruption or when it comes to human rights violations.

Svenska Aerogel will write a Code of Conduct during Q1 2023 to avoid the risk of corruption and violations of human rights as much as possible. We also prioritize those suppliers and customers who are ISO 9001 certified, and an audit is conducted on the suppliers who don't hold the relevant certification.

Question 21: How does the organization ensure knowledge and compliance with applicable laws, other requirements and international standards of conduct in the countries covered by this self-declaration?

Most Svenska Aerogel's employees are in Sweden, and we turn to Swedish lawyers and trade unions if necessary. For employees based in Germany, we are in contact with a German law firm to ensure that we meet the country's requirements and regulations.

Svenska Aerogel's customers and distributors are responsible for following the applicable laws and regulations in their respective countries.

The company also monitors news information and changes in the Swedish laws via Notisum.

Question 22: Which of the global goals for sustainable development, both goals and sub-goals, have been identified and selected? Also describe how this maximization analysis (see 3.1) was carried out.

The management team of Svenska Aerogel has conducted various sustainability workshops together with process managers from VATI of Sweden.

VATI of Sweden helped us with the maximization. We went through all the SDGs and subgoals and placed them on our value chain, evaluating whether our impact on each goal is positive or negative. We then selected the most relevant goals for our organization, where we create the most value.

Swedish Aerogel identified the following goals and subgoals:

9.4 and 9.5 - Sustainable industry, innovations and infrastructure

12.2, 12.4 & 12.5 - Sustainable consumption and production

13.2 & 13.3 - Combat climate change

Our internal hygiene goals, 5.5, 8 and 10, will not be communicated externally.

Question 23: What action plans have been developed based on the goals and sub-goals selected from the global goals for sustainable development?

When the maximization analysis was completed and our three main goals had been selected, these became part of our strategy work that is done once a year. The strategy work consists of a three-year strategy presented and approved by the company's board.

A list of action plans has been presented to reduce water and energy consumption as well as the carbon footprint.

We have set long-term goals and subgoals for each of the selected SDGs. The activities have been anchored, implemented, and followed up at the sustainability and energy council, the Safety Council, at the management review and at the monthly management group meetings. This is to ensure that they are integrated into existing operations and that they are not a side track in the company's operations.

Question 24: How have the selected goals and sub-goals from the global goals for sustainable development been integrated with the organization's other goals and business plans?

The goals are integrated into our strategy and budget work, which is done annually and followed up in the departments' respective business plans. The goals are also integrated into the sustainability and energy council's action plan, which is followed up quarterly.

Question 25: What is the division of responsibilities for the global goals for sustainable development within the organization? State the division of responsibilities based on relevant functions and levels.

Everyone in the organization is responsible for reaching the goals through the joint risk management work in ISO 9001. The management team is responsible for the goals being implemented in the right meeting forum and that the activities are carried out and followed up.

Question 26: Describe any other goals and action plans based on priority sub-areas in SS-EN ISO 26000: 2021 which are not covered by answers to questions 22 to 25, but which were answered under question 11.

-

Question 27: How is it ensured that the necessary resources, financial resources and human resources are available to carry out the work?

Svenska Aerogel's strategy and budget work, which is implemented and revised annually, includes plans for large investments based on set goals. Resources are thereby distributed according to the three-year plan approved by the board.

Svenska Aerogel also has development meetings every six weeks, where the management team is the steering group. At these meetings, the status of our ongoing projects is followed up, and it is possible to make adjustments and reprioritizations and ensure that resources are available for planned activities.

The risk assessments and SWOT analysis carried out once a year by Svenska Aerogel's management team serve to evaluate any risks and opportunities and allow us to redistribute resources if necessary. The risk assessment and the SWOT analysis are approved by the board.

Question 28: What competence development has been carried out in the past year in the area of sustainability?

The management team has carried out a major sustainability project together with VATI of Sweden to gain more knowledge about the Sustainable Development Goals (SDGs) for 2030 and the demands placed on us as a listed company.

The employees at Svenska Aerogel have completed an internal sustainability workshop and attended a lecture by VATI of Sweden about the history of the SDGs. This laid the foundation for the company's activities under each of our selected SDGs. The employees themselves will work actively to implement these activities.

Question 29: What competence development is planned for the next 24 months in the area of sustainability?

Svenska Aerogel will complete the sustainability program together with VATI of Sweden and be verified in our sustainability work according to ISO 26000 no later than Q2 2023.

The employees will continue to work with sustainability in the working groups that were created in Q1 2023. This work will lead to activities to reach the company's long-term goals in 2030.

Question 30: What insight is given to stakeholders in sustainability work? Describe the method of stakeholder dialogue.

Svenska Aerogel maintain an ongoing dialogue with both external and internal stakeholders, for example through newsletters, meetings, trainings, and information

about the progress in Svenska Aerogel's sustainability work. The self-declaration will be published on our website.

In order to reach our selected Sustainable Development Goals, our employees' commitment and knowledge will be part of the sustainability work, meaning they will be active in the practical work.

The board will receive updates about the sustainability work in the quarterly reports. These reports will also be published on the company's website for all stakeholders to see.

We will also present our sustainability work at external visits and conferences.

Question 31: How is the organization's work regarding social responsibility and contributions communicated with regard to the global goals for sustainable development? When is the method of communication evaluated and when was this last changed?

Sustainability work is included in Svenska Aerogel's communication strategy and an essential part of the company's communication plans.

Our selected SDGs and our ongoing sustainability activities will be communicated on our website as well as in quarterly and annual reports. The work will also be published on our LinkedIn and Facebook page. Goals for our communication regarding sustainability work will be set in Q1 2023. These will then be followed up monthly by the marketing and communications manager and reported and evaluated at management team meetings once a month.

Question 32: If any area has been excluded from the communication, for example with regard to the organization's or stakeholders' need for integrity, explain why.

We have a unique product and contribute to more innovative, competitive, and sustainable end products. This often means that our customers want to keep information about our product confidential. As a result, Svenska Aerogel cannot speak publicly about our customers and partners in many cases. These situations and agreements may affect the topics of our external communication. As a listed company, we also write an insider list when necessary, which may at times affect both our internal and external communication.

Question 33: Describe business governance, including governance mechanisms for the work with corporate social responsibility and the contribution to the global goals for sustainable development.

Svenska Aerogel's management team has the ultimate responsibility for leading, implementing and evaluating the work with social responsibility that will contribute to a sustainable development within selected SDGs and subgoals. In the strategy and budget work that is carried out once a year, the SDGs and the resources available for the next three years are presented. This is then approved by the board. Later, the goals are broken down into activities in working groups so that the sustainability work permeates the business and does not become an independent part. The working groups break down the goals into subgoals and activities to achieve in the short and long term, depending on how much resources have been put into each area. The work is followed up at the energy and sustainability council, at SAM, and by the research and development department that works with 5% innovation. This means that 5% of the department's working time is spent on free innovative product development work.

Activities and results are reported at the management team's monthly meetings (MMR), at the management review twice a year and in the strategy work once a year. Any changes regarding resources are made by the management team.

Question 34: Describe the organization's completed and ongoing activities based on priority sub-areas in SS-EN ISO 26000: 2021 (see questions 10 to 12).

Working conditions: 6.4.6

Environment: 6.5.3-6

Good business practices: 6.6.6

Community involvement: 6.8.3 & 6.8.9

These include the following activities:

Goal 9.4 & 9.5 Innovation:

- 5% innovation in the company to develop the company's product and find new areas of application and properties that benefit our end customers
- One patent application per year
- Application for one externally funded project per year

Goal 12.2, 4 & 5:

- Reduce spillage in the Airgrinder - lowers the energy consumption
- Better working environment in the production
- Reduce drinking water spillage
- Reduce energy consumption

Goal 13:

- Reduce CO2 impact.
- Carry out an LCA on our products which will include more environmental impact factors than just environmental impact, e.g., acidification and depletion of raw materials
- Recycling bins in the kitchen in 2023

The activities will begin in Q4 2022 and a base level will be set.

Question 35: Describe the organization's possible further implemented and ongoing activities based on selected goals and sub-goals among the global goals for sustainable development (see questions 22 and 23).

We will write a Code of Conduct during Q2 2023.

Question 36: What collaborations and partnerships does the organization have in the area of sustainability?

For example, Svenska Aerogel collaborates with the following organizations and authorities to develop and improve our sustainability work: VATI of Sweden, Region Gävleborg, Gästrikke Vatten, Gävle Municipality, Uppsala University, customers, suppliers, distributors, RISE.

Question 37: Describe the organization's preparedness and action in emergencies and in terms of crisis management in the area of sustainability.

An evacuation plan is available. Defibrillators are available in Svenska Aerogel's facility. A crisis management plan will be written during Q1 2023.

Question 38: What metrics are used to show the status of the sustainability work? How are the priority sub-areas followed up?

Water consumption is measured in cubic meters and energy consumption is measured in kWh.

The work is followed up in the annual strategy work made by the management team and the board.

Goal 9 is, for example, followed up at the research and development department's weekly meetings, at the monthly meetings with all employees and at management team meetings. The strategy plan for the production includes goals 12 and 13. Activities under these goals are followed up at the sustainability and energy council, at SAM, and at monthly meetings.

Question 39: Has the organization chosen to use any of the indicators linked to the selected global goals (and sub-goals) for sustainable development? If so, which ones?

9.4 - Sustainability reporting guidelines GRI 4 G4-EC7

12 - CDP's Water Questionnaire, W1.2c: Water consumption.

13.1 Strengthen resilience and adaptive capacity to climate-related hazards and natural disasters in all countries "Energy efficiency General GRI G4 Sustainability Reporting Guidelines Energy intensity G4-EN5"

Question 40: What were the results of the selected global goals for sustainable development in the latest survey?

The starting point will be the end of 2022 for both energy and water consumption.

Question 41: What did the latest follow-up of the organization's other sustainability goals show?

(See SS-EN ISO 26000: 2021, 7.4.2.)

Follow-up will take place at the end of 2023 for the first time.

Question 42: Has an internal audit been carried out at the own organization and have any deviations been handled?

Yes, an ISO 9001 internal audit was conducted in 2021 and on Friday 7 October 2022. Previous deviations have been handled.

Question 43: Has an audit been carried out by or by stakeholders, or both? Have any deviations been handled?

No, but this may happen in 2023.

Question 44: What sustainability goals have been set for the coming period (for example, 12-month period)?

Goals 9, 12 and 13. These are broken down into smaller activities to reach our goals in 2030.

Question 45: Have there been re-prioritisations in the sustainability work and, if so, which ones?

-

Question 46: What conclusions does the management draw about the results and efficiency of the sustainability work?

Conclusions will not be drawn until Q4 2023.

Question 47: Are there substantive issues that fall under the prescribed content for sustainability reporting that have not been dealt with in this self-declaration? If so, who and how have these issues been addressed?

The chemicals deposited are reported to the Swedish Environmental Protection Agency.

Question 48: What method has been used to identify, control and monitor improvements?

ISO 9001. Management review twice a year. We identify improvements in each department and do follow-ups at quality target meetings twice a year and at the sustainability and energy council four times a year.

Question 49: In addition to the sustainability goals, have there been any further improvements?

To be answered in Q4 2023.

Question 50: How are complaints from stakeholders handled and used in the continuous improvement work?

Complaints from stakeholders are documented, investigated, followed up and archived under "Investigation of deviations" in Quality Works.